

Quick-Reference Sheet



Exit to Windows

1. Log user out (if logged in)
2. Click or touch the faint red 'I' in the top right corner of the screen



Get Help

Email

support@pointerware.com

Add / Remove Users

1. Enter the Config program

by a) using the Windows shortcut or b) touching help on the bottom-right of the PointerWare login screen,



or c) using the website:

pointerware.com/supporters

2. Select Add Users
3. Enter email & password

Change Options, do Training or Start Remote Support

1. Enter the Config program (Shown above in Step 1 of Add / Remove users)
2. Click desired function

Video Training

1. Click Video Tutorials for an overview of features

Change Options

1. Click Configure PointerWare, to change: startup and shutdown behavior, printing and audio options



Software Status –Shows if Internet or hardware insufficient to run PointerWare

Remote Support Session:

1. Book appointment with support via email
2. Click Remote Support



3. Click Connect, Next and Yes until support technician takes control of the computer